



SSHA Instructional Services

Tuesday, August 8th, 2023

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Instructional Services Functions

- Course Evaluations
- Student Form Processing
 - ▣ Independent Study Forms
- ssha.curriculum@ucmerced.edu
- Scantron Machine Support/Training
- Course Scheduling
 - ▣ Final Exams
 - ▣ Classroom Concerns
- Mid-semester & Final Grades
- Instructional Software
- Course Articulation
- Curricular Additions/Revisions
 - ▣ Course Proposals (CRFs)
 - ▣ General Catalog Revisions
 - ▣ New programs (majors, minors, etc.)
- Curriculum Committee Support
- SSHA New Instructor Orientation
- Liaise with other campus departments (ex: SoE, SNS, Advising, Office of the Registrar, Assessment offices, IT offices)

ssha.curriculum@ucmerced.edu

- Email address for Instructional Services
- General Questions
- Student Notifications
 - ▣ Course cancellations
 - ▣ Course time changes
 - ▣ Course location changes
- Instructor Inquiries
 - ▣ Posting signage when classes are cancelled
 - ▣ Scantron Machines (ParScore/CatCourses)

On average the SSHA Curriculum email account receives about 20-30 emails per day; however, on busier days like start of term or nearing the add/drop deadline (Census Day), we receive about 100-200 emails a day.

Course Scheduling Process

- Course Scheduling Process begins a year in advance
- Department Chairs and/or scheduling faculty gather information from faculty
- Factors in determining schedule:
 - ▣ Student demand, workload balance, faculty preference, budget, classroom availability

Course Proposals

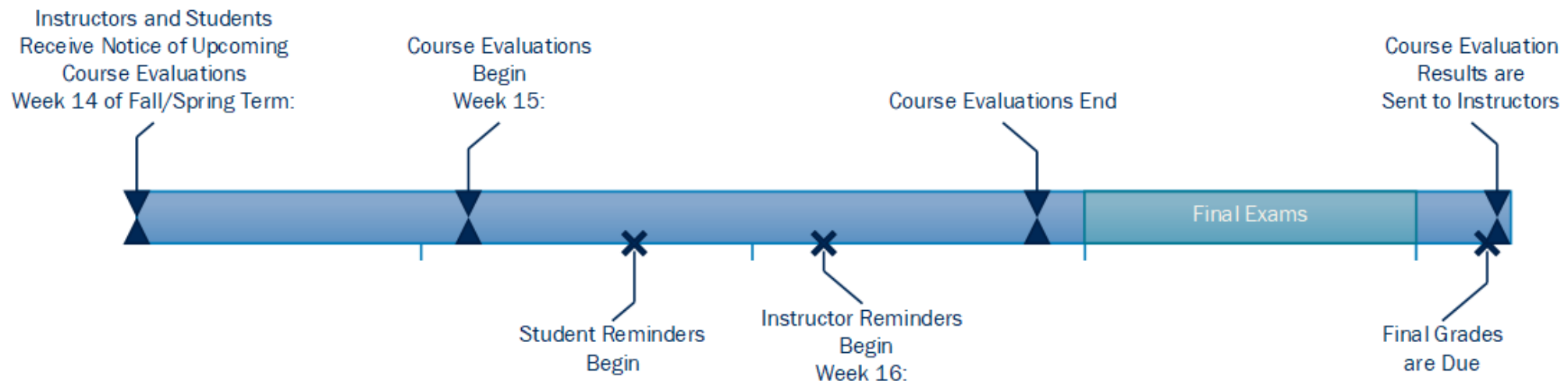
- Curriculog
 - ▣ Trainings available
 - ▣ Course Proposal Resources: <https://ssha-instructionalservices.ucmerced.edu/curriculum-support/course-proposals>
- Planning starts one year in advance
- SSHA Internal Deadlines based on UGC Deadlines

Articulation Overview

- **Oversee the Articulation Process for SSHA**
- **Articulation Process**
 - ▣ **Students submit a Course Approval Webform for courses they have taken outside of UC Merced (UCs, CSUs, CCCs)**
 - **Students request to have the courses reviewed by faculty to determine if the course can be articulated to a UC Merced Course or to meet a degree requirement**
 - ▣ **Course Articulation Database**
- **Liaison for SSHA and Office of Admissions and the Office of the Registrar**

Course Evaluation Process

- Online Course Evaluations are conducted during the final two weeks of instruction for Fall and Spring terms
 - ▣ Tentative Fall 2023 Evaluations: Nov. 24th – Dec. 8th
- Evaluations are available to students via email and CatCourses
- Instructors can check their response rates during the survey period directly through CatCourses or by emailing ssha.curriculum@ucmerced.edu



New Instructor Handbook

Our Handbook contains info about...

- Academic Difficulties
- Confidentiality
- Deadlines
- Enrichment
- Enrollment
- Grades
- Course Evaluations
- Student Accommodations
- Student Conduct
- Printers, Copiers, and Scantron
- Forms
- FERPA
- Campus Map
- General Contact Info
- Emergency Information
- ... and more!



Questions?

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